Quality Trust Annual Report October 1, 2020 – September 30, 2021

Quality Trust's team of passionate and professional disability advocates continued their important advocacy work in the District of Columbia as COVID continued to impact the lives of people we support. There are many signs of hope and progress as the year moves forward. Boosters are available, more people with disabilities are mastering how to use virtual technology, and we are delighted when we have been able to meet inperson in safe venues, usually outdoors. While Quality Trust is still working remotely, we have begun discussions for how we will transition to more in-person work and engage with people, families, and our partners over time.

We are looking forward to the chance to reunite with our friends and coworkers and are hopeful that we will continue to see positive trends regarding the community spread of COVID-19. In the meantime, we are grateful for the opportunity for people to connect on some level with family and friends and encourage everyone to remain vigilant in your precautions as you do.

At Quality Trust we are often asked to be advocates with people to address the many barriers that they still sometimes face in accessing the communities in which they live. In this virtual world, that means making sure that people with disabilities (and their families) have access to the technology they need to stay connected with each other and join in the meetings that are happening online. It is just one of the many ways we contributed to making our community more welcoming for the people we support.

Monitoring and Advocacy: Quality Trust's monitoring and advocacy work is staffed by a team of 8 dedicated professional advocates with many years of direct experience supporting people with developmental disabilities to live meaningful lives. We continued to see the impact of COVID-19 in our work but resumed meeting people in the community and their homes more regularly if they were comfortable doing so. We continued to use virtual tools such as Zoom and WhatsApp as requested by many people we support. Quality Trust also focused on learning how effectively the needs of people with disabilities were being met in different settings and advocated that people be more active in the community if they wanted to do so. Some highlights of our work this year include:

- Provided advocacy for 90 people with outcomes that included residential moves,
- improved healthcare, change of day programs, and help with benefits.
- Received and reviewed 1130 Incidents.
- Made 64 follow-up visits to people related to concerns or changes in care.
- Completed 309 nursing reviews.
- Completed 237 monitoring reviews.

Legal Services: Quality Trust's Legal team of three continued providing high-quality legal advice for people with disabilities and their families. Quality Trust attorneys

participate in Quality Trust's outreach and education activities and are available for individual consultation on specific legal concerns. They have specific expertise in guardianship and decision-making that they employ when helping individuals and families, as well as shaping policy and practice in DC. Some of the highlights include:

- Provided legal services in over 480 matters impacting DC residents with disabilities.
- Conducted over 45 training courses on issues involving guardianship and alternatives to over 225 attendees, under our DC Bar Foundation-funded Jenny Hatch Justice Project.
- Participated in the DC Department on Disability Services (DDS) Mortality Review Committee and reviewed over 42 investigations.

Outreach: Quality Trust's community outreach team of 6 professionals ensures people in our community know about and can access the resources, information, and expertise at Quality Trust. We partner with local advocacy organizations, government agencies, and other community stakeholders to provide educational resources to people with developmental disabilities and their families. Some of our activities this past year include:

- Provided over 23 trainings sessions reaching over 400 people.
- Provided outreach and advocacy supports to 77 Latino families.
- Supported over 80 people with disabilities.
- Participated in over 35 community events.

#ProjectPeerToo: Quality Trust continued our work on #ProjectPeerToo with our partners, DC Rape Crisis Center, Project ACTION!, and DDS. We began planning focus groups, as well as surveys, for important stakeholders to learn about the system in DC for providing support to people with developmental disabilities who are survivors of sexual violence.

Family Ties of DC: Quality Trust continued our work in the third year of the Family Ties of DC program. We have hosted over 10 meetings for support parents, made successful parent matches, held monthly parent chats, convened trainings for parents, and supported parents with COVID-19 related challenges.

Financials: Quality Trust was established in 2001 during class action litigation that provided an initial endowment payment, and most of our annual funding is provided by the interest from this investment fund. Since 2014, we have focused on decreasing the reliance on our investments through grants, contract work, and engaging corporate and individual donors as funding partners. The COVID-19 pandemic challenged our fundraising as we transitioned to virtual events and did not host our major Gala. We work closely with Quality Trust's Board of Directors to identify new strategies to collaborate with businesses, acquire new supporters, and explore other revenue opportunities. Our investment fund remains strong.

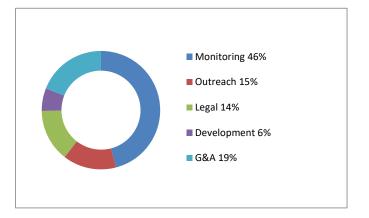
QUALITY TRUST FINANCIAL SUMMARY OCTOBER 1, 2020 - SEPTEMBER 30, 2021

ASSETS Current Assets: September 30, 2021	
Cash	\$1,266,011
Grants and Contributions Receivable	53,046
Prepaid Expenses and Other Current Assets	6,460
Total current assets	\$1,325,517
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Fixed Assets:	
Equipment	\$19,232
Furniture	19,199
Computer equipment	98,180
Leasehold improvements	207,143
	\$343,754
Less accumulated depreciation	-244,665
Net fixed assets	\$99,089
Other Assets:	
Investments	\$18,014,539
Deposits	16,756
, Total other assets	\$18,031,295
Total Assets:	\$19,455,901
LIABILITIES AND NET ASSETS Current Liabilities:	
Loan payable	\$439,754
Accounts payable and accrued expenses	100,027
Accrued salaries and related benefits	160,548
Deferred rent	12,156
Refundable advances	22,490
Deferred tenant allowance	19,420
Total current liabilities	\$754,395
Long-Term Liabilities:	
Deferred rent. net of current portion	\$56,070
Deferred tenant allowance, net or current portion	50,168
Total long-term liabilities	\$106,238
	\$100,200
Total Liabilities:	\$860,633
Net Assets:	
Without donor restrictions	\$18,594,397
With donor restrictions	871
Total net assets	\$18,595,268
Total Liabilities and Net Assets:	\$19,455,901

STATEMENT OF ACTIVITIES

Twelve months ended September 31, 2021

Revenue and Support: Contributions & Grants Interest and Dividends Rent Reimbursement Other revenue Total Revenue:	\$232,458 3,726,271 0 <u>90,753</u> \$4.049,482
Total Revenue.	φ 4 ,049,402
Expenses:	
Personnel compensation & benefits	\$1,923,595
Occupancy	169,810
Consulting fees	224,798
Operating expenses	235,057
Total Expenses:	\$2,553,260
Change in net assets before other items	\$ (2,230,049)
Other Items	
Investment (loss) income, net	\$3,726,271
Forgiveness of debt	439,754
Change in net assets:	\$1,935,976
Net Assets at Beginning of Period	\$16,659,292
Net Assets at September 30, 2021	\$18,595,268



Donors – Thank you for your contributions and support. Your commitment to people with disabilities and Quality Trust is greatly appreciated!

Quality Trust Fiscal Year

October 1, 2020 – September 30, 2021

Individuals

Monique Acosta House Elver Ariza-Silva Vineet Arya Kelli Atkinson **Evette Banfield** Karlyn Barker Sandy Bernstein Elizabeth Bizot Anne Book Susan Burdette Tina Campanella Vince Campanella Linda Carlson Chadwick Charles **Kimberly Chavis Betty Clark** Courtney Clark Fern Clark Sondra Cunningham Halimatu Dabor Kathryn Davis **Robert Dinerstein** Arielle Dorros Vijay D'Souza Alexandra Finucane Toya Fisher **Amy Fredenburg** Lauri Gellman Wallace Lori Golden Carol Grigsby **Frances Grigsby** Sara Grigsby Quintina Hampton

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Yolandra Plummer Andrew Reese Elizabeth Rihani Maggie Roffee Mariana Roig Jenise Ross Vincent Russo Rebecca Salon **Gabriel Savage Curtis Schehr Robin Shaffert Carrie Singer** Shearon Smith **Kristina Southerly** Kathryn Speakman Walter Suskind Amy Tabor Mark Tannenbaum **Ernestine Tebong-Spreemann** Montrel Tennessee **Ricardo and Donna Thornton** Jody Tick Susie Van Pool Teresa Villani Mercedes Vinciguerra **Mike Wehmeyer** Molly Whalen Morgan Whitlatch Alison Whyte Mark Wiesel Mark Wurzbacher

Foundations

Anonymous DC Bar Foundation WITH Foundation

Government

Department of Justice Department on Health &Human Services, ACL Mayor's Office on Latino Affairs Office of Violence Against Women, Dept. of Justice

Companies

1750 Wine AmeriHealth Caritas District of Columbia **Cerner Government Services** Corporation DC Bar Foundation **Disability Rights DC Disability Rights Rhode Island** Giant Food, Inc. GRF CPAs & Advisors (Gelman, Rosenberg & Freedman) Office of Violence Against Women, Dept. of Justice **QCore Group** RAFFA – Marcum's Nonprofit & Social Sector Group **RCM of Washington ROIG Communications** Sandy Spring Bank

Shared Horizons, Inc. The Meltzer Group Van Ness Center Associates, LLC Wunder Garten

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