

2010 Annual Report

Quality Trust

Advocacy • Monitoring • Legal Education and Advocacy • Community Outreach

Enabling citizens with developmental disabilities to be healthy, safe and engaged within our community.

What if everyone around you questioned your abilities based on some aspect of your life — an event in your past, a score on a test or a diagnosis from a doctor? How would that impact the “quality” of your life and what opportunities might you miss? This dilemma is the reality for thousands of people with developmental disabilities in DC. At Quality Trust, we think that’s just not right!

The people Quality Trust supports **just want their chance to be full and equal members of our community**. Many people with developmental disabilities are still as isolated from their neighbors and families as when they were hidden away in institutions. Quality Trust’s vision is a community where everyone is valued, contributes and belongs — regardless of their perceived abilities. Too often, we focus on a person’s diagnosis and disability — and not on what they can do. Our work strives to make abilities (not differences) matter most!

NONPROFIT ORG
U.S. POSTAGE
PAID
SIGNATURE
GROUP



This annual report shares stories about just a few of the many people QT has supported this past year. At Quality Trust, advocacy is at the heart of everything we do. Our lawyers, monitors, family navigators, personal support facilitators, lay advocates — and our leadership — all work to make life better for people with developmental disabilities.

As we begin our tenth anniversary year, we are grateful to the original founders of Quality Trust

for their vision and leadership. We also thank our partners and hope that their numbers will grow. And it is an honor and privilege for us to support people with developmental disabilities to make sure they have the opportunity to show us all what’s possible.



Tina M. Campanella
Executive Director

Our vision is to ensure people...

- are fully respected and acknowledged;
- receive the support and service needed to live safe, healthy lives;
- have a multitude of opportunities to get involved and contribute.

We want you to join us in affirming that people with developmental disabilities are an important part of our community and deserve every opportunity possible to grow, thrive and contribute as fellow citizens.

Vision

At Quality Trust our focus is on what the future could be for people with developmental disabilities. We identify supports to address life challenges linked to their disabilities. Working side by side, we make sure concerns are taken seriously and that solutions to practical problems with housing, medical care, adaptive equipment, employment and other life priorities are found. We believe that anything is possible with the right supports.

Tanya Comes Home

A woman once homeless is guided to find a home and tap her inner strength.

When her QT advocate met Tanya three years ago, she was living in a shelter and in the midst of a mental health crisis. Having lived in foster care, she could not depend on family for help. Although she attended special education classes and has an intellectual disability, she could not qualify for services because she did not have copies of her school records. Her advocate did whatever was needed to find solutions. It's been a long road. Today, Tanya is an independent woman determined to thrive. She has her own apartment and works part time at Andrews Air Force Base where they note she is always timely and professional. And this past year, she hosted Thanksgiving dinner for her teenage daughters, mother, sister and other family members. With assistance from her Quality Trust Advocate, she has overcome many obstacles and demonstrated her inner strength and will to achieve.



Carla Speaks Up

A 51-year-old woman gets help to realize her dreams.

A referral to Quality Trust was made on Carla's behalf because of concerns about her guardian. Although she is 51, works and can express what she wants, she has a guardian to make healthcare decisions for her. As usual, our first step was to meet with her to learn about what she saw as important in her life. Carla lived in an institution for many years. She moved from there to a foster home and now lives in an apartment. Carla told us her guardian was OK — but asked Quality Trust to help her accomplish something else she has wanted for a long time — to be married. People around Carla knew about her wishes — but their worries about what Carla needed to know before she got married prevented them from moving forward. An attorney from Quality Trust helped people to think about Carla's right as a person — to get married and make a life with her longtime boyfriend -- now her husband!

Creating Possibilities

At Quality Trust we believe that personal potential is achieved through exploration and experience. We challenge ourselves and those around us to think beyond "what is" and embrace new ideas and possibilities. Our vision is for a world without limits for the people we represent. We think the world will change for people with developmental disabilities when we all open our minds to new possibilities!

WHAT WE DO

Individual and Family Advocacy

Quality Trust advocacy starts with meeting people and understanding life from the unique perspective of each person. Knowledge about each person's gifts, talents, challenges and concerns guides us in eliminating barriers and achieving goals with the same sense of urgency that we would want for ourselves. We also help families access information and resources and be effective advocacy partners.

- ✓ 225 Individuals supported through advocacy
- ✓ 60+ Families assisted
- ✓ Provided advocacy support to people moving back to the District of Columbia from out of state
- ✓ Assisted people having to move because their existing provider ceased operations
- ✓ Facilitated families and people with disabilities to develop plans for transition in emergency situations

Monitoring

Our monitoring is built on the traditions of best practice and science. We use tools to collect meaningful and reliable information that spotlights the strengths and weaknesses in supports available to people with developmental disabilities in DC. And we don't stop with collecting information. We report our findings to providers, families and government representatives to make sure improvements are made whenever needed.

- ✓ 228 People monitored/reviewed
- ✓ 1157 Serious Reportable Incidents reviewed
- ✓ Collaborated with the Evans Court Monitor on a specialized evaluation of four provider agencies
- ✓ Worked with the Evans Court Monitor and DC Developmental Disabilities Administration to develop and field test a joint monitoring tool
- ✓ Published our Annual Monitoring Report and Recommendations

Accountability

Quality Trust works to hold the government, providers and the community accountable for giving people with DD the support and opportunity they need to learn, grow and thrive. Our staff access information on best practice standards to assess whether efforts to assist people “measure up” and meet acceptable standards.



Devon Heals

An elderly man gets the attention and care he needs to be healthy and happy.

A QT monitor went to visit Devon after reading several reports regarding his health that caused us to be concerned. Devon is an older gentleman who uses a wheelchair and needs physical assistance for all physical movement. Reports indicated he had two pressure sores that were not healing. The monitor also learned about issues with his diet and daily routine during her visit. Letters went to the provider and the government regarding what we learned with specific recommendations for action. When change did not happen as expected, we pushed for Devon to move — and he did. After only three months of living in the new home one sore was healed and the other was much better. Last time we visited Devon, he looked relaxed and comfortable in his new home. We asked him if he misses his old house, and he confidently answered “no.”



Robert Rebounds

A new medication plan gives a young man more energy for work — and pursuing his dreams.

Quality Trust received a call from Robert’s mother. She was worried about her son. As a young man, he has dreams about furthering his education and exploring the world around him. Robert lives in an apartment and works on a landscaping crew. He also has a number of health conditions such as seizures, diabetes and takes medications for a mental health diagnosis. When we met Robert, he told us he didn’t like the way his medications made him feel — he felt drowsy and tired all the time. He barely had the energy to make it through each day. Sometimes he felt so bad that he refused to take his medication — and that created concerns for his doctor and support staff. His Quality Trust Advocate found someone to review Robert’s medication regime. Within two days, a doctor had made recommendations for significant changes. Now, Robert is feeling better and can focus on his life and future.

Action

Quality Trust intervenes when we see the need for improvement. Our focus is on getting results that help people to be healthy, safe and fully engaged in life.

WHAT WE DO

Legal Education and Advocacy

Quality Trusts works to make sure that people with developmental disabilities are afforded their full rights as citizens — just like everyone else. We help families, workers and others to provide the support people need to understand and exercise those rights responsibly. We also get involved in court proceedings relating to guardianship, commitment and other legal matters to ensure each person’s voice is heard.

- ✓ 104 Individual legal consultations
- ✓ 256 People provided legal advice and referral
- ✓ Helped people file benefits claims and appeals and get back benefits
- ✓ Intervened for people around decision making — including for one hospitalized gentleman to defend his right to make his own healthcare decisions
- ✓ Reviewed and commented on numerous policies to make sure people’s rights were respected and protected by the government and provider agencies

Community Outreach

Our goal is to educate members of our community about the potential of people with developmental disabilities. We share strategies and resources that are available to help people contribute and succeed. We also create opportunities for our members and other community partners to meet and connect such as at Quality Trust’s Annual Meeting. Here are a few of our other efforts to inform and involve our community:

- ✓ Providing leadership for annual local developmental disabilities awareness campaign
- ✓ Coordinating the Fourth Direct Support Professionals Conference
- ✓ Leading Project Peer — a DC grant project funded through the Department of Justice addressing prevention of violence against women with disabilities
- ✓ Supporting Project ACTION! to achieve their mission and establish themselves as an independent advocacy organization

Planning for the Future

Making sure people with developmental disabilities have an independent advocate.

Quality Trust is moving steadily and strategically toward our goal of financial sustainability. We are transitioning from reliance on court settlement payments for our ongoing funding. Payments from the DC government covered the majority of our expenses in our first ten years. The final payment will be received in 2011.

We have diversified our sources of revenue with an intense focus on expanding our base of public support from individual donors.

The 2001 Settlement Agreement provided an initial 11 million dollar payment that has been invested. This fund has grown to more than 17 million dollars and will provide base funding for Quality Trust beginning in 2013. This ensures Quality Trust will continue to support and advocate for people with developmental disabilities and assume the role of independent monitor in DC when the class action litigation is concluded.

As a public charity, Quality Trust must meet the IRS test of public support to maintain our 501(c)(3)

status. This requires a portion of our income to come from public sources. We have worked to diversify and expand our base of public support from individuals, corporations and foundations. We are grateful for the generous response we have received so far as demonstrated by attendance at our events, gifts from individuals, corporations and foundations and government grants. These are all essential to ensuring our future.

We are counting on your continued support as we complete our journey to sustainability. There are many ways you can help. We need donors, volunteers and other partners to help us build the wealth, wisdom and commitment required to keep Quality Trust here as a resource for people with developmental disabilities and their families into the future. Please email me at tcampanella@dcqualitytrust.org if you would like to learn more about how you can become a vital member of our team.

As always, your friendship, support and gifts are much appreciated!

**We need donors, volunteers and partners for the future...
Join us now!**

Class Action Litigation in DC

The Evans v. Gray class action lawsuit was originally filed in 1976 due to violations of the constitutional rights of the people living at the District's public institution for people with intellectual and other developmental disabilities — Forest Haven. Forest Haven closed for good in 1991, but the case is still active because former residents still do not have access to the community services they need to provide for their basic health, safety and protection from harm.

Quality Trust was created in 2001 as part of a settlement agreement. Our role was to ensure the interests of people with developmental disabilities were understood, respected and advanced. We have a unique advocacy role and work in close partnership with families and other advocates. We strive to make sure services work from the perspective of the person needing the support. Quality Trust monitors what happens for people with developmental disabilities in DC and will serve as the independent monitor to make sure that standards do not decline after the litigation is concluded.

Financial Summary

October 1, 2009– September 30, 2010

Assets

| Current Assets: | September 30, 2010 |
|--------------------------------|--------------------|
| Cash | \$1,139,314 |
| Pledges Receivable | 3,762,598 |
| Grants Receivable | 46,384 |
| Accrued Interest and Dividends | 25,834 |
| Prepaid Expenses | 61,220 |
| Other Current Assets | 0 |
| Total Current Assets | \$5,035,350 |

Property and Equipment:

| | |
|-------------------------------|-----------------|
| Equipment | \$40,875 |
| Furniture | 84,580 |
| Computer Equipment | 191,586 |
| | \$317,041 |
| Less Accumulated Depreciation | -260,460 |
| Net Fixed Assets | \$56,581 |

Other Assets:

| | |
|-------------------------------|---------------------|
| Investments | \$17,757,580 |
| Pledge Receivable — Long Term | 0 |
| Deposits | 39,243 |
| Total Other Assets | \$17,796,823 |
| Total Assets: | \$22,888,754 |

Liabilities and Net Assets

Current Liabilities:

| | |
|--|------------------|
| Accounts Payable and Accrued Liabilities | \$59,297 |
| Accrued Salaries and Related Benefits | 160,094 |
| Deferred Revenue | 31,982 |
| Deferred Rent | 8,639 |
| Total Current Liabilities | \$260,012 |

Net Assets:

| | |
|-------------------------|---------------------|
| Unrestricted | \$3,856,742 |
| Temporarily Restricted | 18,772,000 |
| Total Net Assets | \$22,628,742 |

Total Liabilities and Net Assets: \$22,888,754

Statement of Activities

Twelve months ended September 30, 2010

Revenues:

| | |
|--------------------------|------------------|
| Contributions and Grants | \$230,972 |
| Interest and Dividends | 297,478 |
| Rent Reimbursement | 113,248 |
| Other Revenue | 174,398 |
| Total Revenues | \$816,096 |

Expenses:

| | |
|-------------------------------------|--------------------|
| Personnel Compensation and Benefits | \$2,334,941 |
| Occupancy | 386,075 |
| Consulting Fees | 386,075 |
| Events and Training Activities | 29,482 |
| Other | 232,472 |
| Total Expense | \$3,369,045 |

Change in Net Assets: (\$1,168,212)

Net Assets at Beginning of Period \$23,796,954

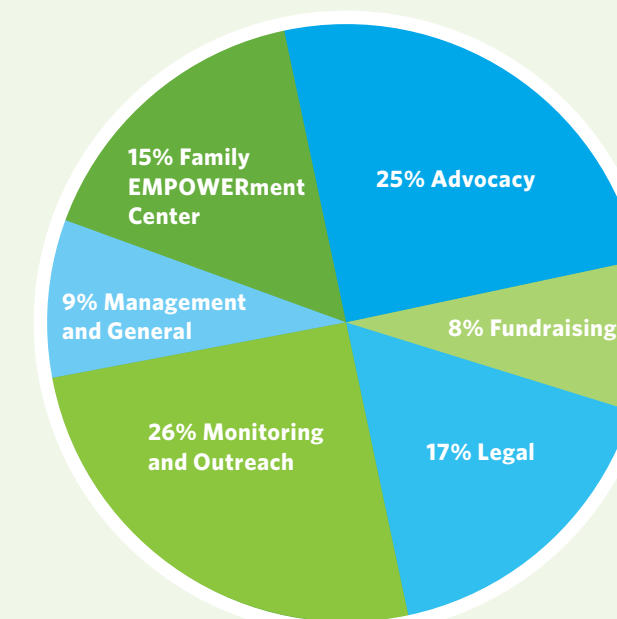
Net Assets at September 30, 2010 \$22,628,742



Our mission has grown beyond making sure the interests of people with developmental disabilities are not ignored or neglected. Quality Trust helps people connect with opportunities for a rich and meaningful life in order to be safe, healthy and happy.

Program Expenses

- 25% Advocacy
- 15% Family EMPOWERment Center
- 17% Legal
- 26% Monitoring and Outreach
- 8% Fundraising
- 9% Management and General



Thank You Donors!

Quality Trust Fiscal Year: October 1, 2009 – September 30, 2010

Individuals

Annie Acosta
Anonymous
Leslie Baldwin
Dara Baldwin
Fannie Barksdale
Allan J. Berman
Jocelyn Breeland
Albertina Brett
Vernessa Broddie*
Ernest Brown
Marisa Brown
Anne B. Cammack
Elizabeth Cammack*
Tina M. Campanella*
Vincent Campanella
Charles Canty, Esq.
Rosealine Carter
Annette Colbert
Sarah Coviello
Bernard Crawford
Karen Davis
Donald L. Dell
Robert D. Dinerstein
Catherine Donnelly
Myrna Fawcett
Antonia Brathwaite-Fisher
Toya Randi Fisher*
Charles H. Fitzpatrick
Laura Flegel*
Christine Foster
Rosalind German*
Antonio Glenn
Jetta Ballard Harris
Nadine Hathaway*
Ann Herzog
Judy Heumann
Karen Hill
Phyllis A. Holton*
Bobby Houston
John M. Howard
Elizabeth Hubbard
LaVeer Jovel
Judith Karsevar
Haley Kimmet
Robyn L. King
David Klaus
Evan J. Krame
Joleen J. Macek
Clark T. Madigan
Bruno Mazali
Heather McCabe
Margit Meissner

Afroze A. Mohammed
Lesley Morrison
Richard Myers
Janelle Nanavati
Mary Neznok
Natalie Oguara
Dorothy Onyenemezu
Michael Orleans
Eugenia and Charles Osgood
John and Cynthia Perkinson
Phyllis Perry
Gregory Richardson
Meredith Ritchie
Victor Robinson
Jenise Ross
Vincent Donald Russo
Rebecca Salon
Shari Sangster
Susan Sedgewick
Elver Ariza Silva*
India N. Smith
Rhoda McLeese Smith
Denise Snyder
Patricia Spencer-Neal
Barbara Stewart
Lilian B. Taylor
Donna and Ricardo Thornton
Matthew Trammel
Susie Van Pool
Morgan Whitlatch*
Tom Wilds
Karen and Michael Wolf-Branigin
Sharman Word Dennis
Rebecca Yount
Tiffany Yuille*
**Also gave through United Way*

United Way/CFC

Nicole Boynes
Donald Clark
Elizabeth Hubbard
Margaret McBride
Robert Lee Williams

Foundations

William S. Abell Foundation
Charitable Foundation of the Energy Bar Association
Cottonwood Foundation
The Max and Victoria Dreyfus Foundation
The HSC Foundation
The Viragh Family Foundation

Government

The Administration on Developmental Disabilities
DC Office of Latino Affairs

Companies/Community Organizations

Academy for Educational Development
AdvantEdge Business Centers
The John Akridge Company
Boeing Employee Community Fund
The Elder & Disability Law Center
Inter-American Development Bank
Jones Lang LaSalle
New Vision Photography
Obverse
Orange Square Inc.
Rotary Club of Washington
Safeway Inc.
SHOPPERS Food & Pharmacy

Action Donation Services

4 Vehicles

Sha'Nee Lauren Dougherty Memorial Fund

Vernessa Broddie
Veronique Korin
Jenise Ross
Elver Ariza Silva

Honorary

Nadine Hathaway in Honor of Ms. Barbara Loste
Margit Meissner in Honor of Dr. Heather McCabe

Pro Bono Services

Arent Fox LLP
Crowell & Moring LLP
5:00 Films, LLC
Gelman, Rosenberg & Freedman
Skill Set On The Net

In Kind

Cara Acosta
The John Akridge Company
Tara Brummel
Calvert Woodley Wines & Spirits
Jennifer Concino
Tetia Dickerson
Food Lion of Mitchellville
Mike Green

Harris Teeter
Richard Hirn
Inter-American Development Bank
Danielle Jeweler
Jose Andres ThinkFoodGroup
Julie Kaplan
Kim King
Veronique Korin
Maggiano's
Lesley Morrison
Chigor Ndukwe
Liat Novek
Jenise Ross
SFX Sports Group, Inc.
Darnell Smith
Kristina Southerly
Washington Capitals
Washington Nationals Baseball Club
The Washington Redskins Foundation
Adam Wheeler
Whole Foods Market — Tenlytown

Direct Support Professionals Conference Underwriters

The Art and Drama Therapy Institute
CARECO, Inc.
DC Health Care, Inc.
Individual Development Inc.
Kennedy Institute of CCS
Multi-Therapeutic Services
My Own Place
National Children's Center
New Vision Photography
RCM of Washington
St. John's Community Therap Services, LLC
Volunteers of America
Wholistic Services, Inc.

Volunteers

Audrey Batts
Marty Ford
Antonio Glenn
Martina Green
David Klaus
Clark Madigan
Heather McCabe
Joan Riggs
Sidney Shelton
Michael Steinman
Ricardo Thornton
Brenda Zanders

Family Friends DC Volunteers

Mary P. Day
Gwendolyn Means
Phyllis Perry
Loretta Spears
Helen Thomas

We are counting on your continued support as we complete our journey to sustainability!



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